

Harrison County



HEALTH DEPARTMENT,
HOME HEALTH & HOSPICE

Harrison County Health Department, Home Health & Hospice

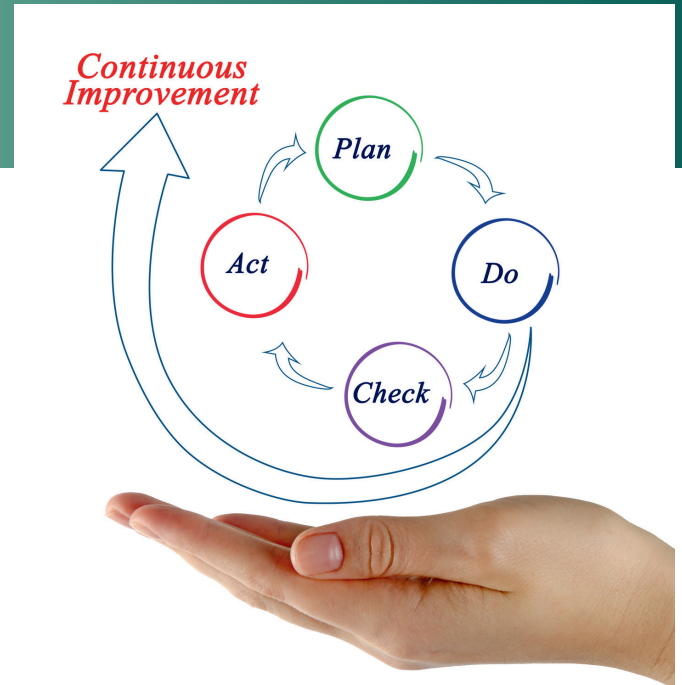


Annual Report 2024

Public health and its benefits to our communities are not well understood by many. Some associate public health with immunizations for children and inspection of restaurants. Few realize the broad range of activities and responsibilities for which public health is accountable. Our health department's purpose is to improve the health of communities, to prevent disease from occurring, identify and reduce barriers and ensure public health regulations are followed. We have a diverse workforce including nurses, environmental specialist, health educator, nutritionist, emergency planner and many community partners that support our efforts in public health. And to make our health department stronger, we have a strong (and very busy) home health and hospice department. We feel together, we are stronger and all our services focus on improving quality of life!

2024 for Harrison County Health Department was busier than ever. Our year end activity report highlights the numerous services that the health department, home health and hospice provide. Our main goal is to always reduce barriers to ensure that all individuals have equal access to healthcare, resources and opportunities to lead healthy lives. When barriers are removed, communities experience better health outcomes, reducing disparities and improving overall well-being. We want to identify root causes to ensure our programs and policies implemented provide the best outcomes for those we serve. But most of all, we want to engage communities in the decision-making process and provide platforms for those underrepresented groups to advocate for their needs. We are proud of the work we do and, in the pages, following, you will see a snapshot of all the great services our small, rural health department is capable of providing.

Public Health makes life better.



As we move into 2025, we continue our efforts to become nationally accredited. We are committed in measuring the impact our health department has on our county. We want to continuously track our progress using data and adjust our strategies accordingly. The goals we set are focused on closing the gaps in outcomes and creating positive change. We are committed to building stronger communities and fostering resilience as we Prevent, Promote and Protect the citizens of Harrison County.

Warmest Regards,

Courtney Cross, Administrator
Harrison County Health Department,
Home Health & Hospice

HOME HEALTH & HOSPICE

The word "hospice" often brings fear because many people don't fully understand what it is or the services it provides. A common misconception is that entering hospice care means the patient is "giving up" and will pass away immediately. However, hospice care is focused on helping individuals live their final months with dignity, comfort, and support. In fact, research has shown that some individuals actually live longer while receiving hospice care. A notable example is President Jimmy Carter, who received hospice care for nearly two years before his passing.

Hospice care goes beyond just treating those with life-limiting illnesses. Its core purpose is to support both the patient and their family by addressing not only physical but also emotional and spiritual needs during one of life's most difficult times. Hospice care helps alleviate the burden of unnecessary hospital visits and procedures for both the patient and their loved ones.

Home health care is available for patients who are homebound, needing occasional skilled nursing, physical therapy, speech therapy, or ongoing occupational therapy. The patient must be under a doctor's care to receive these services.

In 2024, our home health program admitted 84 patients across three counties. The program provided approximately 594 nurse visits, 358 physical therapy visits, 75 occupational therapy visits, and 106 aide visits. Our hospice program admitted 37 patients in four counties, with ages ranging from 12 to 101 years old. We completed over 900 nursing visits, more than 400 aide visits, and over 100 chaplain visits.

Our annual Hospice Memorial Luncheon in December was the largest to date, with guests enjoying performances by the high school choir, a meaningful memorial program, and a wonderful lunch.

This year, we had the opportunity to send two nurses to professional development conferences in Tampa, Florida, and Springfield, Missouri.

Both Home Health and Hospice services are vital in our community, and we are excited to continue offering high-quality care close to home. We remain dedicated to providing exceptional home health and hospice care throughout Harrison County and its neighboring areas.

Thank you for your continued support, I am blessed to be a part of this great organization.

~Pam Walker, RN Nurse Supervisor



Harrison County Hospice is fortunate to have volunteers who provided 126 hours of support during 2024. Hospice would not be able to provide such great care without our volunteers. They are an integral part of the team providing companionship to patients and families and assisting with administrative duties in the office. In June one volunteer provided 21 hours of respite to two different families!



SEEKING ACCREDITATION

We are celebrating!! Harrison County Health Department, Home Health & Hospice is one year into their accreditation process. And the staff accomplishments this first year are truly remarkable.

Let us start with our accreditation body. The Harrison County Health Department, Home Health & Hospice, is currently seeking Accreditation from the Public Health Accreditation Board (PHAB). This is the national level of accreditation for public health agencies. Our goal is to meet the standards set by PHAB, ensuring the highest quality of public health services, equitable opportunities, and striving to make a positive impact on the health of Harrison County residents. The requirements to meet those standards include ten domains of services. HCHD completed the PHAB, Readiness Assessment, a complex system review of the domains. The Readiness Assessment was completed this December, and we have received feedback from PHAB. The assessment helped us identify domains that are strengths and domains where we need to spend additional time and resources.

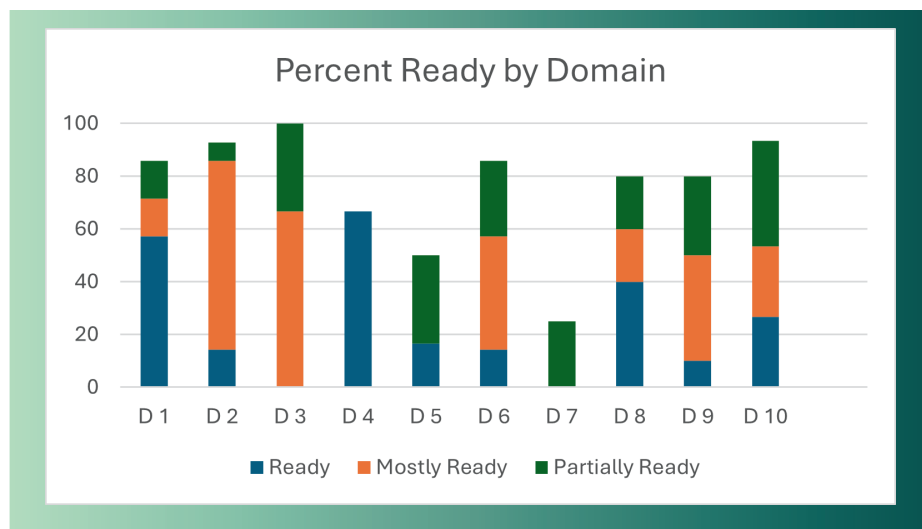


Figure 1: Feedback from PHAB Readiness Assessment on percentage of requirements being ready, by Domain.

PHAB requires the HCHD to complete a Community Health Assessment (CHA), which was completed in 2022, and a Community Health Improvement Plan (CHIP). A Community Health Improvement Plan (CHIP) is a long-term collaborative effort to address public health issues in the community, based on information collected from the Community Health Assessment (CHA). This three-year plan will engage community partners to analyze and address health issues, identify priorities, develop measurable objectives, and outline key performance indicators. The HCHD collaborated with more than a dozen agencies to identify strategies that will improve the health of the community in the areas of Drug/Alcohol Abuse, Mental/Behavioral Health, and Chronic Disease. The CHIP is currently in a draft review and is set to be fully implemented in early 2025. HCHD is excited about the opportunity the CHIP activities will open for the community, the collaborations that are strengthened, and the progress made toward a healthier tomorrow.



Community agencies and members develop the Mental/Behavior Health Root Cause Analysis.



The PHAB accreditation process has brought innovative technology to the HCHD office. The implementation VMSG (Vision, Mission, Services, and Goals) allows HCHD to track and share performance goals related to each program within the Health Department. This system will allow employees to track, meet and measure objectives and share that information with the public. A second system is currently being used for employee performance management. PerformYard asks employees to set professional goals and track progress throughout the year. Staff evaluated their skills across the Core Competencies for Public Health Professionals, a consensus set of knowledge and skills for the broad practice of public health, as defined by the 10 Essential Public Health Services. Staff are now working to improve skill areas and engage in a Workforce Development planning process that will continue to foster a strong public health workforce.

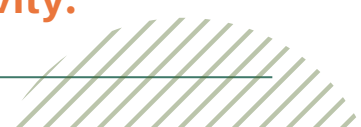
Year two will bring further growth, and challenges, in the accreditation process. HCHD is committed to maintaining a high standard of public health services. PHAB accreditation standards will drive HCHD in continuous improvements. The staff, the board, the local partnerships, and the community have contributed to the first year of success in the accreditation process.

~Lesley Schulte, CHPE

HCHD staff have engaged in work groups to further build on the strengths of the HCHC. The Strategic Planning workgroup is reviewing the mission, vision, and values of HCHD and establishing priorities of the health department staff and resources for the next three years. Workforce Development planning is striving to measure skills and set standards for staff training and foster further skill development. The Quality Improvement workgroup is embracing a new quality improvement process to ensure HCHD is constantly striving to improve processes, outcomes, and services. The inaugural meeting of the Ethics Committee was held in December. This collaborative group of HCHD employees, board members, and community members will address ethical issues in the healthcare industry.



HCHD Staff members identify HCHD values in a brainstorming activity.



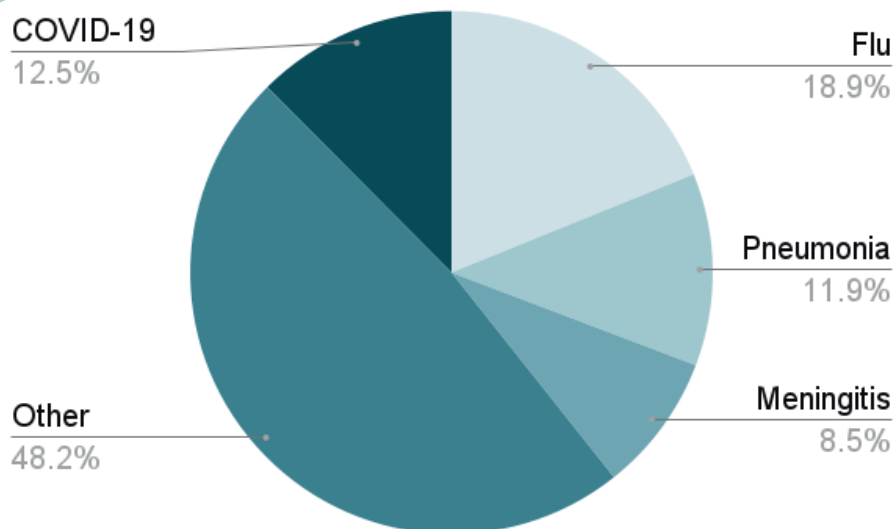
VACCINES

In 2024, the health department continued its efforts to safeguard public health, focusing on the critical role of vaccines in preventing the spread of infectious diseases. Vaccination not only protects individuals but also strengthens community defense through herd immunity. As we enter the new year, we urge everyone to recognize the importance of maintaining high vaccination rates as herd immunity can be compromised when vaccination rates drop.

The Health Department administered 1,404 vaccinations in 2024.

This year, the health department administered over 1,400 vaccinations, showing our dedication to breaking down barriers and enhancing community health and safety. We provide vaccines to individuals regardless of their insurance status, including those who are insured, uninsured, or underinsured. Throughout the year, we partnered with various community organizations to provide vaccinations. We held vaccine clinics at multiple locations, including area schools, residential care facilities, the courthouse, and health fairs. Looking ahead we plan to continue offering accessible vaccination services, enhance outreach programs to underserved area, and partner with local organization to host vaccination clinics.

2024 Vaccine Administered



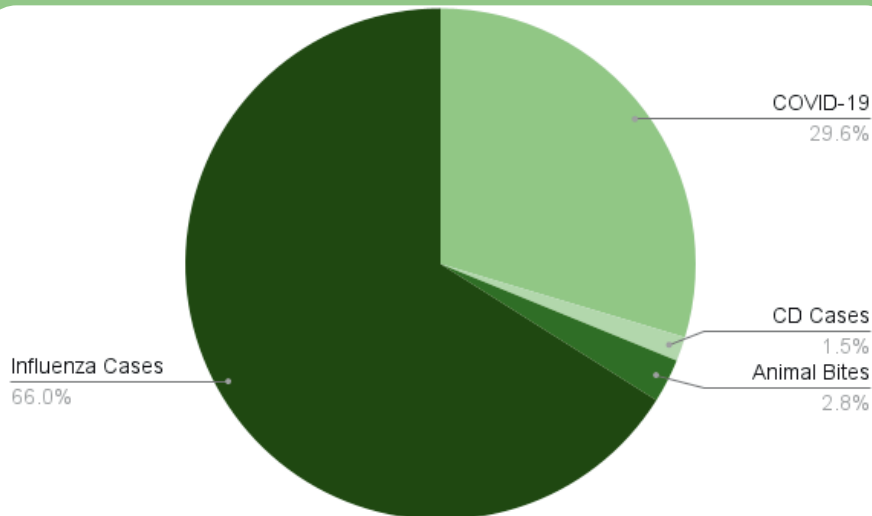
- Flu Vaccine 265
 - Pneumonia Vaccine 165
 - Meningitis Vaccine 120
 - Other (Tetanus, HPV, Varicella, RSV, Shingles, etc.) 677
 - COVID-19 Vaccine 175
-

COMMUNICABLE DISEASE

Vaccines are not the only tool we have to prevent the spread of diseases. Investigating communicable diseases is equally important in the world of public health. In line with state laws, numerous diseases must be reported to local public health agencies.

As the communicable disease nurse, my role involves the reporting, investigation, and surveillance of communicable diseases. This typically includes interviewing patients to collect critical information. The details gathered during these interviews vary depending on the disease but may include questions about when symptoms began, the specific symptoms experienced, foods consumed, places visited, and treatments prescribed by their physicians. This year, I investigated various communicable disease cases such as animal bites, pneumonia-related illnesses, staphylococcal infections, bacterial gastrointestinal infections like salmonella, tick-borne illnesses, and others.

2024 Communicable Disease Cases



- COVID-19 Cases 192
- Communicable Disease Cases Investigated 10
- Animal Bites Investigated 18
- Influenza Cases 428

Aggregate reporting is another method I use to report data to the state. It involves summarizing and compiling information from multiple individual cases into a collective format to provide an overview or highlight trends. This approach is commonly used in public health because it allows us to report essential case information while preserving privacy and focusing on broader patterns rather than individual cases. For example, instead of reporting individual patient data, we report the total number of COVID-19 and flu cases in the county during a given time.

By analyzing both individual communicable disease case data and aggregate data, public health professionals can identify patterns, trace the sources of infections, and take action to prevent further transmission.

Reportable Communicable Diseases include:

- COVID-19
 - Gonorrhea
 - Measles
 - Salmonella
 - Rabies
 - Tuberculosis (TB)
-

~Breann Warner, RN, BSN

The Child Care Health Consultant (CCHC) program is a collaboration between the Department of Elementary and Secondary Education (DESE) and local health departments that offers valuable resources and support to child care providers, helping them ensure the health and safety of the children in their care. The program assists child care facilities with a variety of important issues, including health and safety practices, preventing and controlling infectious diseases, creating and maintaining healthy environments, promoting nutrition and physical activity for children, and supporting mental health/wellness for both children and staff. The primary goal of the CCHC program is to improve the quality of child care services, ensuring that children receive care in an environment that is healthy, safe, and developmentally appropriate. This is achieved through services including:

- **Health and Safety Consultation:** Offering guidance on health and safety concerns within the child care setting.
- **Health Issue Trainings:** Providing clock-hour training for child care providers to help them meet annual training requirements and expand their knowledge of health and safety topics.
- **Health Promotions for Children:** Engaging, fun, and developmentally appropriate presentations that encourage healthy behaviors and promote optimal growth and development.
- **Family Engagement:** Encouraging family members of children in care to participate in CCHC services.

Statewide in 2024, the CCHC program served 38,490 children and 12,868 child care providers, delivering 4,798 hours of health and safety services to child care providers, the children they care for, and their families.



Harrison County Health Department is proud to provide the CCHC program and contribute to the statewide success.

SCHOOL HEALTH



In every school, some students are in great health, while others have different health challenges. Thanks to advances in medical care and technology, many children with long-term health conditions or physical disabilities can now learn alongside their classmates in the same classrooms.

In addition to providing a good academic environment, schools should encourage healthy habits, help connect students to services for health problems that may affect their learning, and take care of both short-term and long-term health needs during the school day. School nurses are essential in making sure that health services are provided safely and correctly for both students and staff.

Harrison County schools have more than 1,200 students across five districts. Nurses at the Harrison County Health Department help support these students by providing health screenings, giving vaccinations, offering educational resources, and making health referrals when needed.

~Alisha Noble, RN, BSN

As shown through screenings, one major health concern in the area is dental decay. South Harrison ranks #10 in Missouri for having the highest number of children with untreated dental decay. Untreated cavities can cause pain, make it hard to eat, speak, or concentrate, and affect a child's overall health and performance in school. A simple and effective way to help prevent this is by applying fluoride varnish, which can help protect children's teeth from decay and improve their oral health.



WIC (WOMEN, INFANTS, CHILDREN)

In 2024, an average of 170 participants per month walked through our doors and were served at our agency in the Missouri WIC program. That is an **increase of 18 participants per month** from last year. In the last 2 years we have **increased 50 more participants PER MONTH** than in 2022. Wow! There could be a number of reasons why we have had such an increase. We have worked hard this past year in increasing our outreach efforts in Harrison County. The increase in participants could also be the price of food and formula. Or the increased numbers could be the amazing WIC staff here at Harrison County Health Department.

WIC is a supplemental food program that provides foods with specific nutrients that are often missing from the participants' diets. Just some of the items included in the food packages are fresh or frozen fruits and vegetables, whole grains, milk, eggs, infant foods, formula and more. These food items are placed on an eWIC card for convenience for the WIC participant. In addition to nutritious foods, WIC offers nutrition education, breastfeeding support, and referrals to other services. If you are pregnant, nursing, or caring for children under the age of five, you may qualify to receive WIC benefits!

Your WIC Staff~

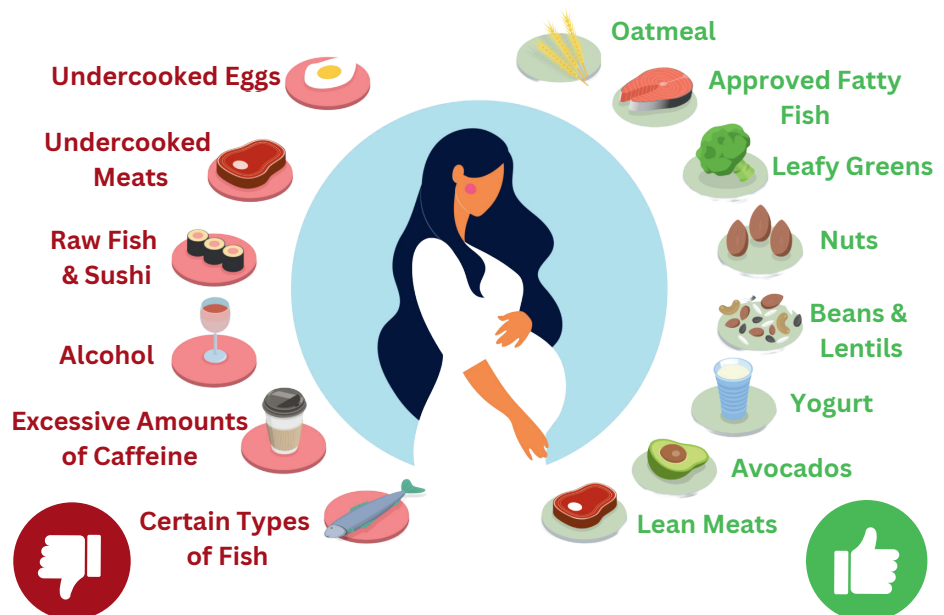
*Alisha, Shila, Bre, Shelby,
Ryann, Charlotte &
Courtney*



Healthy Choices

- Stay active and exercise regularly, check with your doctor to learn what exercises are safe for you to do.
- Get help to quit smoking. Exposing your baby to tobacco during pregnancy can lead to miscarriage, premature birth, and low birth weight.
- Eat a healthy diet with lots of fruit and vegetables and plenty of carbs, fats, and protein is important for your baby's healthy development during your pregnancy.
- You should avoid drugs and alcohol as soon as you begin trying to get pregnant.
- Once you become pregnant you are more vulnerable to diseases and being up to date on all vaccines can help protect you and your baby.

Healthy Choices while pregnant



WIC (WOMEN, INFANTS, CHILDREN)

Yummy Oatmeal Peanut Butter Bars

2 cups oatmeal

⅓ cup margarine

2 eggs

1 cup peanut butter

½ cup brown sugar

⅓ tsp. vanilla extract

½ cup white sugar

¼ cup fat-free milk

1. Preheat oven to 400°F.

2. Combine oatmeal and eggs in a bowl and stir.

3. In a separate bowl, mix brown sugar, white sugar and margarine.

4. Add the oatmeal and eggs to the sugar mixture. Add peanut butter, vanilla and milk. Stir gently to mix well.

5. Spread the mixture into a greased 13 x 9 x 2-inch baking pan.

6. Bake for 30 minutes. Let cool slightly before cutting into bars.

Makes 24 servings (1 bar each). Each serving provides 137 calories, 4 grams protein, 12 grams carbohydrate, 8 grams fat, 180 milligrams sodium, 4 grams fiber.

Recipe courtesy of National WIC Association

RECIPE



WIC benefits issued for 2024 were valued over \$434,000! This is money back into our local economy!

“Because of WIC, we’re able to supplement those foods that we might have to take a pause on. Thankfully we can make those decisions easier, and our kids are happy and fed.”

~WIC participant

PUBLIC EDUCATION

BACK TO SCHOOL / SAFETY FAIR

On August 7th, HCHD hosted its annual Back to School and Safety Fair. With the generous support of the BTC Area Youth Benefit Corp., we distributed 53 backpacks filled with school supplies. This year, the Health Department once again encouraged the community to donate gently used and new shoes for the event. Thanks to these contributions, along with additional purchases, we were able to provide over 30 pairs of shoes to those in need.

The Bethany Police Department joined us, bringing their K9, Niko, who quickly became a favorite among the kids! Several booths were set up, offering free resources and important safety information. We also provided complimentary hotdogs and water to all attendees.

It was a wonderful day, with 111 community members coming out to join us!



Some of the shoes that were given away at the Safety/Back to School Fair



NORTHWEST MISSOURI STATE FAIR

The Harrison County Health Department, in collaboration with the Northwest Missouri Suicide Coalition and the Health and Wellness Coalition, set up a booth offering a variety of resources and informational handouts. We distributed life jackets, gun locks, chapstick, pens, notebooks, water bottles, and stickers. The main focus was raising awareness about mental health and promoting safety. The booth was a great success, with all of our giveaways being claimed!

MENTAL
health
MATTERS



PUBLIC EDUCATION

WALK TO SCHOOL

On October 9th, the Health department participated in the National Walk to School Day, sponsored by Safe Kids Worldwide. It was another successful year with 91 students participating in the walk and 25 parents and teachers there for support. The walk began at the Hy-Vee parking lot where the children signed up and received some resources and give aways, and ended at the elementary school front door. The class with the most participates won a pizza party!



Fitness CHALLENGE

On Monday April 1st we kicked off our 600 seconds wellness challenge. Wellness isn't a one size fits all, but anyone can do something beneficial for their own health for just 600 seconds. Although it seems short just 600 seconds of your day to complete a wellness activity can increase focus, improve productivity, and boost your mental health. We had 43 community members sign up for the challenge. The challenge lasted the month of April with the last day on May 3rd.



PUBLIC EDUCATION



CPR-or cardiopulmonary resuscitation-is an emergency lifesaving procedure performed when the heart stops beating. Immediate CPR can double or triple chances of survival after cardiac arrest. I teach BLS and Heartsaver courses. BLS stands for Basic Life Support. In this class, participants learn one and two

person CPR skills for adults, children and infants. You will also learn how to clear the airway of a conscious or unconscious person, and how to use an automated external defibrillator (AED). In comparison, the Heartsaver course is geared toward those who don't work in a healthcare setting but may be called upon to perform CPR, or who are required to be trained and certified in CPR as a condition of employment. This can include teachers, childcare providers, coaches, parents or caregivers, or anyone who wants to learn CPR. Heartsaver course participants learn the same basic CPR and first aid skills that are taught in BLS courses, without some of the more advanced techniques included in BLS coursework. You will leave a Heartsaver class knowing how to perform CPR, administer an AED, and do basic first aid. It is a valuable course for anyone, regardless of their employment setting! This year 77 individuals were certified in CPR!!

COMMUNITY GARDEN



This year we had one community member use the community garden and he kindly donated produce back to the community. This was also our first year to harvest raspberries and blackberries from our bushes that were donated by Rotary. The large plot was planted with seeds and plants donated by community businesses and members. We were able to grow almost 300lbs of produce.

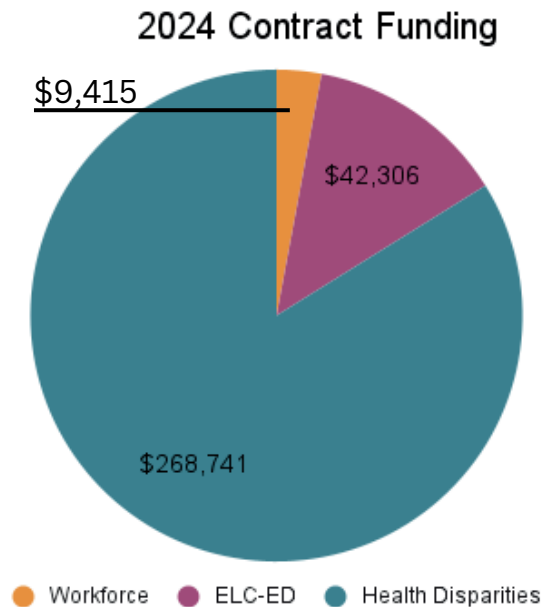
~Shila Callaway, RN, BSN

COLLABORATION

"Empowering Communities Through Collaboration"

Public Health thrives through community collaboration by leveraging resources, expertise and efforts to address health challenges and promote well-being. For decades, the Harrison County Health Departments has utilized contract funding to help improve infrastructure of the community. In the past year, funding was used for renovations to the Bethany Community Gym, new storage building and flooring updates at the health department, providing mental health counseling from Harrison County Community Hospital in schools, and free COVID testing at Harrison County Community Hospital for uninsured and underinsured patients.

Funding Dollars



Workforce - \$9,415
ELC-ED - \$42,306
Health Disparities - \$268,741

Community
Collaboration



ENVIRONMENTAL REPORT

Throughout the year I receive several phone calls regarding Missouri's Cottage Food Law. The Missouri Cottage Food Law is an exemption that allows Missouri residents to make specific kinds of non-potentially hazardous foods in their home kitchens, and sell it to the public without being subject to routine inspection. These non-potentially hazardous and non-perishable food items have been deemed to have a low risk of foodborne illness. Some of the foods that are covered under the Cottage Food Law are baked goods such as cookies, bread and pastries that do not require refrigeration. You can also sell dried herbs or herb mixes as well as jams and jellies as long as they are not sugar free or made using hot peppers or jalapenos.



In Missouri, cottage food producers can only sell:

- **Baked goods**
- **Canned jams or jellies**
- **Dried herbs and herb mixes**

Any of these items can be sold at farmers markets, fairs, or from your home as long as the person making these items are the ones selling it to the end consumer. With that being said the Cottage Food Law does not allow you to sell through any retail outlets such as a grocery store or gas stations. There are several things that are not allowed to be sold under the Cottage Food Law such as cut produce, salsas, pickles, mushrooms, meats, sauces etc. These prohibited foods either require refrigeration or have an altered pH which no longer classifies them as non-potentially hazardous.

The requirements for being able to sell under the Cottage Food Law is that your product is labeled with the common name, ingredients, net weight, any allergens present and contact information. The label should also have the statement "This product was made in a kitchen not subject to inspection by the local health department". Even though cottage food producers are not subject to local health department inspections, they should still ensure their cooking and cleaning methods meet basic health and safety standards in order to protect the consumer. If you are unsure of what these standards entail feel free to contact me with any questions or concerns.

~ Colt Bohannon, Environmental Specialist

THE TEN ESSENTIAL SERVICES OF PUBLIC HEALTH

1. Monitor health status and understand health issues facing the community.
2. Protect people from health problems and health hazards.
3. Give people information they need to make healthy choices.
4. Engage the community to identify and solve health problems.
5. Develop public health policies and plans.
6. Enforce public health laws and regulations.
7. Help people receive health services.
8. Maintain a competent public health workforce.
9. Evaluate and improve programs and interventions.
10. Contribute to and apply the evidence base of public health.



2024



Mission

We help communities, through quality education and services, fulfill the highest quality of life.

Vision

With an unbounded commitment to funding and inclusivity, we strive to eliminate health disparities, enhance the quality of life for all, and inspire well-being for generations to come.

Values

Quality-We are committed to the highest quality of services that include evidence-based practices, goals and knowledge staff.

Integrity- We are honest, fair, and respectful of the community we serve, the work we do, and the resources we have been given.

Collaborative- We strive for strong partnerships in our community, through communication, teamwork, and flexibility.

Equity-We believe in fair opportunities for all.
Compassion- We response, care for and support our community, our work, and each other.

Innovative- We are committed to creativity, growth, and solutions which improve the quality of health for our community.



2024 PUBLIC HEALTH, HOME HEALTH & HOSPICE TOTALS

Public Health Totals					
Public Health Visits	172	Head Lice Screenings	164	Lead Tests	106
Other Office Visits (not listed below)	422	Flu shots	300	TB Tests	35
WIC Caseload as of 12/31/2024	178	All Immunizations Given	1547	Animal Bites	18
Blood Pressure Clinics	232	CPR Classes	10	CPR Attendees	77
Dental Screenings	519	Birth Certificates Printed	373	Hearing Screenings	383
STD Cases	8	Death Certificates Printed	1323	Vision Screenings	249
New Driver Bags	0	Meningitis Shots	141	COVID Positive Cases	192
Blood Pressure Checked in Office	7	Pneumonia Shots	176	Free Condoms	360
HAWC Meetings	9	Communicable Disease Cases	10	COVID Vaccine Given	167
HAWC Attendees	73	Car Seats Given	5	County Commissioners Mtg. Attendees	6
Food Inspections	66	Back to School/Safety Fair	75	Car Seat Inspections	0
Licensed Childcare Inspections	3	Safe Cribs Given	2	Licensed Childcare Consultations	0
Lodging Inspections	5	Food Follow Ups	9	Loding Consultations	2
Valid Complaints	10	Licensed Childcare Follow Ups	0	Environmental Consultations	7
Recalls	35	Lodging Follow Ups	4	Drug Awareness Presentation in Ridgeway	26
Onsite Wastewater Consultations	15	Food Consultations	25	Walk To School Day Participants	116
NWMO Suicide Prevention Mtg.	11	NWMO Suicide Prevention Mtg. Attendees	86	Suicide Prevention Walk Participants	30
Costumes & Candy (Halloween)	750	HCCH Health Fair	35	Offsite Flu Vaccines Given	28
Car Seat Safety Presentation		SHHS Senior Day Attendees	71	Free Emergency Contraceptive Kits	98
SHHS STD Presentation	82	Truck Wrecks	2	Free At-Home COVID Tests Distributed	1080
Free Medication Disposal Bags Distributed	40	Gun Locks Given Away	47	Home Visits	36
Free Narcan Bags Distributed	113	SHES Spring Carnival Attendees	125	HIV In-Home Test Kits	45
Medicare Question Town Hall	1	Ridgeway Resource Fair	12	Safe Medication Presentation in Eagleville	123
CHIP Workshop Attendees	30	Off Site Covid-Clinic Attendees	23		
Hospice Totals					
Hospice Skilled Visits	919	Hospice Social Worker Visits	188	Hospice Aide	415
Hospice PT Visits	N/A	Hospice Chaplain	95	Hospice Homemaker	N/A
Hospice OT Visits	N/A	Hospice Speech Therapy Visits	N/A		
Home Health Totals					
Home Health Skilled Visits	634	Home Health Physical Therapy	374	Home Health Speech Therapy	6
Home Health Occupational Therapy	72	Home Health Aide	101	Home Health Social Worker	3

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